

## Information for patients who are uninsured or who are insured abroad

You can come to Amstelland Hospital for treatment even if you are uninsured or are insured abroad. However, certain conditions will apply.

### Hospital (Clinic)/Outpatient clinic

#### *Uninsured*

If you are not insured and are admitted to Amstelland Hospital or receive outpatient care, you will have to cover the cost of treatment yourself.

Please report to the Registration Desk before your visit. You will be registered there and asked to pay either an advance or the total amount of your treatment.

#### *Insured abroad*

Amstelland Hospital can never claim an invoice directly from a foreign health insurer.

If you have a valid European Health Insurance Card (EHIC) or E112 form with you, please present it to the employee at the registration desk. The hospital can use these documents to claim the invoice directly from 'Achmea Groep Buitenlands Recht' (Achmea Foreign Law Group).

In all other cases, the registration desk will assess whether an advance payment is necessary.

#### *Emergency Care*

If you come arrive at the hospital via the Emergency Department because you require emergency care, we will always provide the basic care that you require. However, you will also have to cover the cost of treatment yourself in these instances. You will be registered at the

Emergency Help Desk and an advance payment will be collected there. The advance amounts can be found below. Your advance will be deducted from your final treatment invoice.

<i>Advance amounts:</i>	
Radiology	€150
Outpatient clinic	€500
Admission to the hospital	€1,000
Admission on weekends or public holidays	€1,250

#### *Permission*

Your permission is required to pass on your medical information to your insurance company. You must sign a consent form for this.

#### **Payment options:**

At Amstelland Hospital, you can pay by credit card (Visa or Mastercard only), debit card or with cash.

#### **Information about your invoice**

The registration of hospital care and the sending of invoices are based on the Diagnosis Treatment Combination (Dutch: Diagnose Behandeling Combinatie, DBC) registration system.

This system records every element of a patient's treatment per diagnosis, from the first consultation to the final check-up. The various procedures and visits are therefore not charged separately.

**Questions or comments?**

If you have any questions or comments about this subject, please visit our website: [www.ziekenhuisamstelland.nl](http://www.ziekenhuisamstelland.nl)  
You can also contact the DOTOffice (+31 20 755 71 25) on Tuesday and Thursday mornings between 09:00 and 11:30, or by email at [dot@zha.nl](mailto:dot@zha.nl)